

McKenzie County Healthcare Systems, Inc.

Questions?

If you have questions or need assistance completing the application, please contact a patient account representative at our Patient Financial Services offices at 701-842-7173.

When paying your medical bill is a concern

McKenzie County Healthcare has an extensive financial assistance policy. You may view a copy of the complete financial assistance policy on our website mckenziehealth.com/billing

What is financial assistance?

McKenzie County Healthcare offers Financial Assistance for emergency and other medically necessary services provided and billed through our centralized Patient Financial Services. This assistance, ranging from a reduction in the amount of the balance outstanding up to complete forgiveness of the balance outstanding, is provided to patients demonstrating financial need. All McKenzie County Healthcare medical providers, nurses, physicians' assistants, etc. fall under and are covered under the Financial Assistance Policy.

How do I request financial assistance?

You have several options to obtain a Financial Assistance application.

1. Complete the Financial Assistance Application available in [\[English\]](#) or [\[Español\]](#) on our website, www.mckenziehealth.com.
2. Contact a patient account representative at the phone number listed on your billing statement. Note: If your statement is not available, please contact our Patient Financial Services offices at 701-842-7173.
3. Visit the registration representative at the clinic or hospital and they will be able to provide you with an application.

What do I need to supply along with my request for financial assistance?

Return the application completed in its entirety along with:

- Proof of Identification/Address: Driver's License, Birth Certificate, Employment ID, Social Security Card or Other
- Proof of All Income: Three most-recent payroll statements for each earner, SS, SSI, SSDI, Alimony, Child Support, Public Assistance, Retirement, Pension, VA Benefits, Unemployment or Other
- Copy of your most recent tax return including all applicable schedules
- Copy of Insurance Cards/Medicaid: Application Made or Evidence of Rejection

What should I expect?

Your application will be reviewed and a decision will be communicated to you within 30 days. All information is confidential. To qualify for financial assistance, your household income must be at or below 200% of the federal poverty level. A patient eligible for any financial assistance at Regions Hospital will not be charged more than amounts generally billed (AGB) to insured patients by the Hospital for emergency or other medically necessary care. This eligibility is determined by:

1. Family size
2. Income guidelines
3. Assets (liquid and non-liquid) in excess of liabilities*
4. Expenses
5. Terminal illness
6. Employment status

*Exceptional circumstances may apply to applicants who own significant valued assets. MCHS may consider the value of an individual's assets in determining eligibility for financial assistance for care and services delivered at our facility.