



3811 Lockport Street, Suite 3
Bismarck, ND 58503



MCKENZIE COUNTY HEALTHCARE SYSTEMS

2016 Community Health Needs Assessment



Map of Northland

Northland Healthcare Alliance



Member Services Available to MCHS



- Account Management
- Anesthesia Equipment
- Benchmarking Services
- BioMed Equipment Services
- Capital Equipment Maintenance
- Capital Equipment Acquisition Services
- Community Reporting
- Care Coordination
- Grants Management
- Grant Writing Services
- Infectious Waste Disposal
- Information Technology
- Leadership Training
- Medical Records Review
- Mobile Imaging
- Natural Gas Purchasing
- PACE
- Sterilizer Maintenances
- Sterilizer Installation
- Supply Management Services
- Telemedicine

CHNA Process and Requirements



1. Define the Community Served by the Hospital Facility.
2. Assess the Community's Health Needs.
3. Solicit and Take into Account Input Received from Persons Who Represent the Broad Interests of the Community, including Those with Special Knowledge of, or Expertise in, Public Health[22].
4. Document the CHNA in a Written Report That Is Adopted for the Hospital Facility by an Authorized Body of the Hospital Facility.
5. Make the CHNA Report Widely Available to the Public.

Communities Served



Based in Watford City-
MCHS serves primarily
McKenzie County. Included
Communities are:
Arnegard, Alexandria,
Grassy Butte, and Keene.



McKenzie County Healthcare Systems Services



- **Hospital:**

Emergency Services, Laboratory Services, Cardiac Rehab, Nutrition Services, Physical Therapy, Mammography, MRI, Sleep Studies, Occupational Therapy, Pulmonary Rehabilitation, and Radiology.

- **Urgent Care/Clinic:**

Cardiac, Foot Care, Special Care, Sports Physicals, Well Baby Care, Flight Physicals, Women's Way Program, Medication Assistance Program, Diabetes Monitoring.
(Serves from Birth to gerontology).

- **Assisted Living:**

Good Shepherd Home, the Horizon Assisted Living, and using their tool the Long-term Decision Tree to help decide which best fits the patient's needs.

- -The Good Shepherd Home- Services include- 47-bed skilled nursing home, 9-bed basic care, 24-hour nursing care 7 days a week, day care and respite care, dementia support group and information, resident council, family council, and pastoral care.
- -The Horizon- Services include- 9 one bedrooms, 2 one bedrooms, 4 two bedrooms, 24 hour call system, wheelchair accessible, security controlled, and furnished with a stove, refrigerator, air conditioner and blinds.

Other Community Healthcare Services



Other Resources

- Chiropractic care- operating for over 30 years
- Dental Clinic
- Two local Pharmacies other than MCHS's

Miscellaneous

- Amy's Wish Foundation
- Mckenzie County Community Coalition
- Personal Care Spa
- Health and Life Coach Services

Community Benefits



Recreation Facilities

- Indoor Multipurpose Arena - Ice Skating, Riding, Special Events,
- Community Recreation Center - Basketball, Archery, Racquetball, Volleyball, Event Center
- Indoor Basketball Courts -3
- Skating Rinks - 3
- Ball Fields-3
- Children's Play Park
- Skate Park
- Nature Park and Fishing Pond
- Golf Course – 1- 9 hole, grass greens, clubhouse
- Swimming Pool and Water Park
- Walking Paths
- Wellness Center
- Number of Parks- 6
- Other Recreational
- Lake Sakakawea
- Theodore Roosevelt National Park

Education

- Elementary: 3 Schools
K-6 699 Students
- High School: 1 school 7-12 629 Students
- Teachers and administrative staff: 90
- Libraries
- Community Library
- Free Public Internet Access



Upper Missouri Health District Unit

The Upper Missouri District Health Unit, serving Northwestern North Dakota, promotes healthy lifestyles through health education, prevention and control of disease and the protection and enhancement of the environment.



Promotion:

Nutrition Strategies, Tobacco ,Exercise, and Worksite Wellness

Prevention:

Adult Health, Communicable Disease, Family Planning, Maternal-Child Health, Dental Health, Education, Traffic Safety and Sun Protection

Protection:

Environmental Health, Emergency Preparedness and Volunteer (PHEVR)

Overview with Ashley Saylor, Public Health RN

Steering Committee Survey Development



Steering Committee Members

McKenzie Healthcare Systems:

Dan Kelly, CEO

Michael Curtis, COO

Upper Missouri District Health Unit:

Ashley Saylor, RN

Northland Healthcare Alliance:

Tiffany Krinke, Nikhil Kalothia, Tim Cox, President

Survey Timeline

- April 11th, 2016- Developed Steering Committee
- April 12th, 2016-Survey Development
- April 19th- Survey Distribution and Planned Community Meeting One
- May 13th- Survey Window Closes

Survey Topics



- General Health Needs of the Community
- Delivery of Health Care by Local Providers
- Awareness of Health Services Offered Locally
- Barriers to Using Local Services
- Suggestions for Improving Collaboration within the Community
- Local Health Care Delivery Concerns
- Reasons Community Members use Local Health Care Providers
- Reasons Community Members use Other Facilities for Health Care
- General Community Concerns

Survey Distribution



- 350 printed surveys were distributed to area residents through various channels, the front office of the Hospital, Good Shepherd Home, Clinic and the Healthy Hearts Wellness Center. Upper Missouri District Health Unit assisted- as well as banks, stores, pharmacies, and other public venues. 2 Press Releases were put in the McKenzie County Farmer, and it was also put up on McKenzie Health Care Systems Facebook Page.
- All survey responses were anonymous. Survey responses were returned to Northland Healthcare Alliance to help ensure anonymity.
- Due to a small number of returned surveys, we extended the end date another week, to Friday the 13th at Midnight.

Survey Results

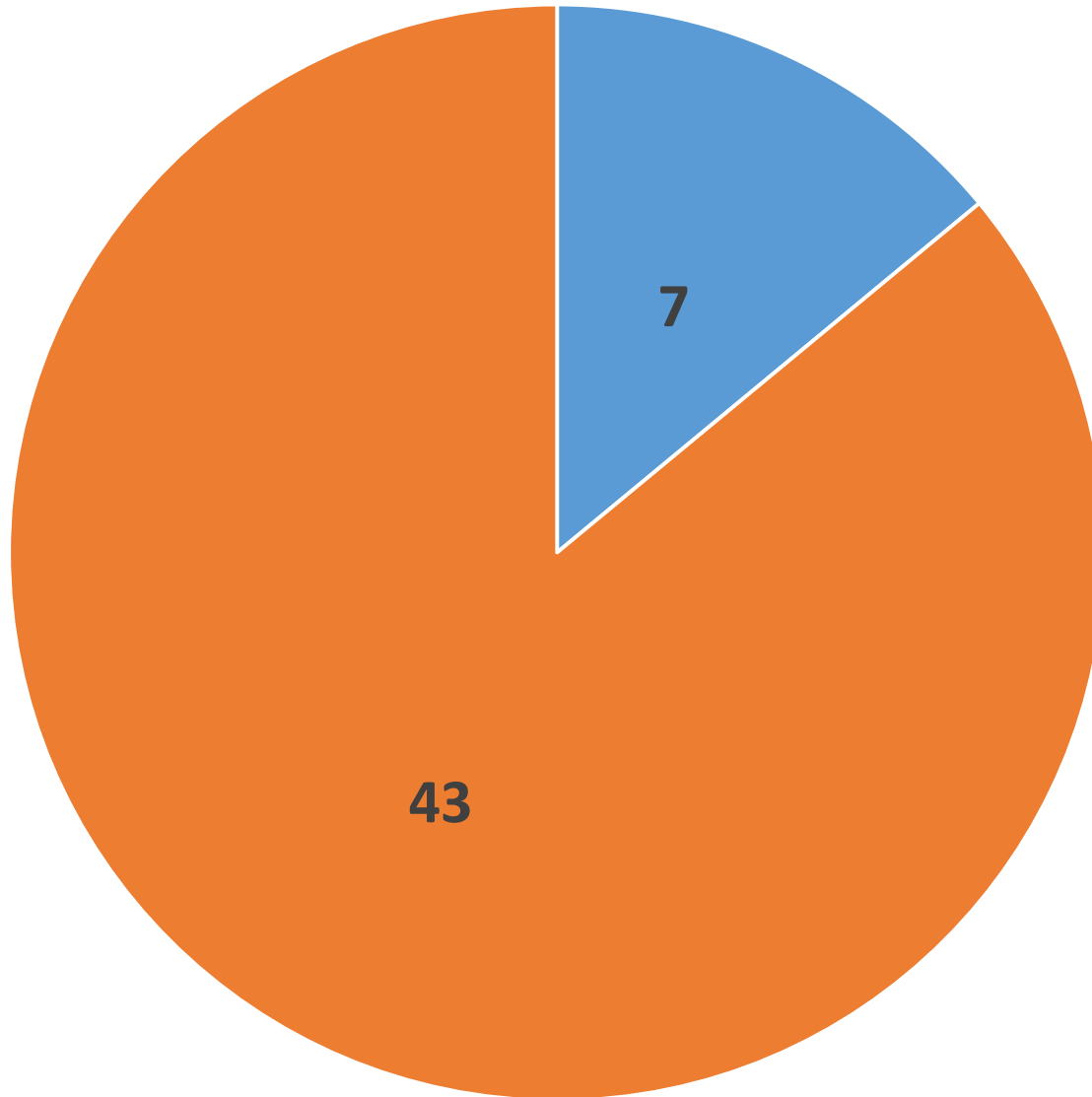


54 TOTAL SURVEYS WERE COMPLETED AND UTILIZED IN THE FOLLOWING DATA

29 RESIDENTS FILLED OUT AND MAILED BACK THE PRINTED SURVEYS.

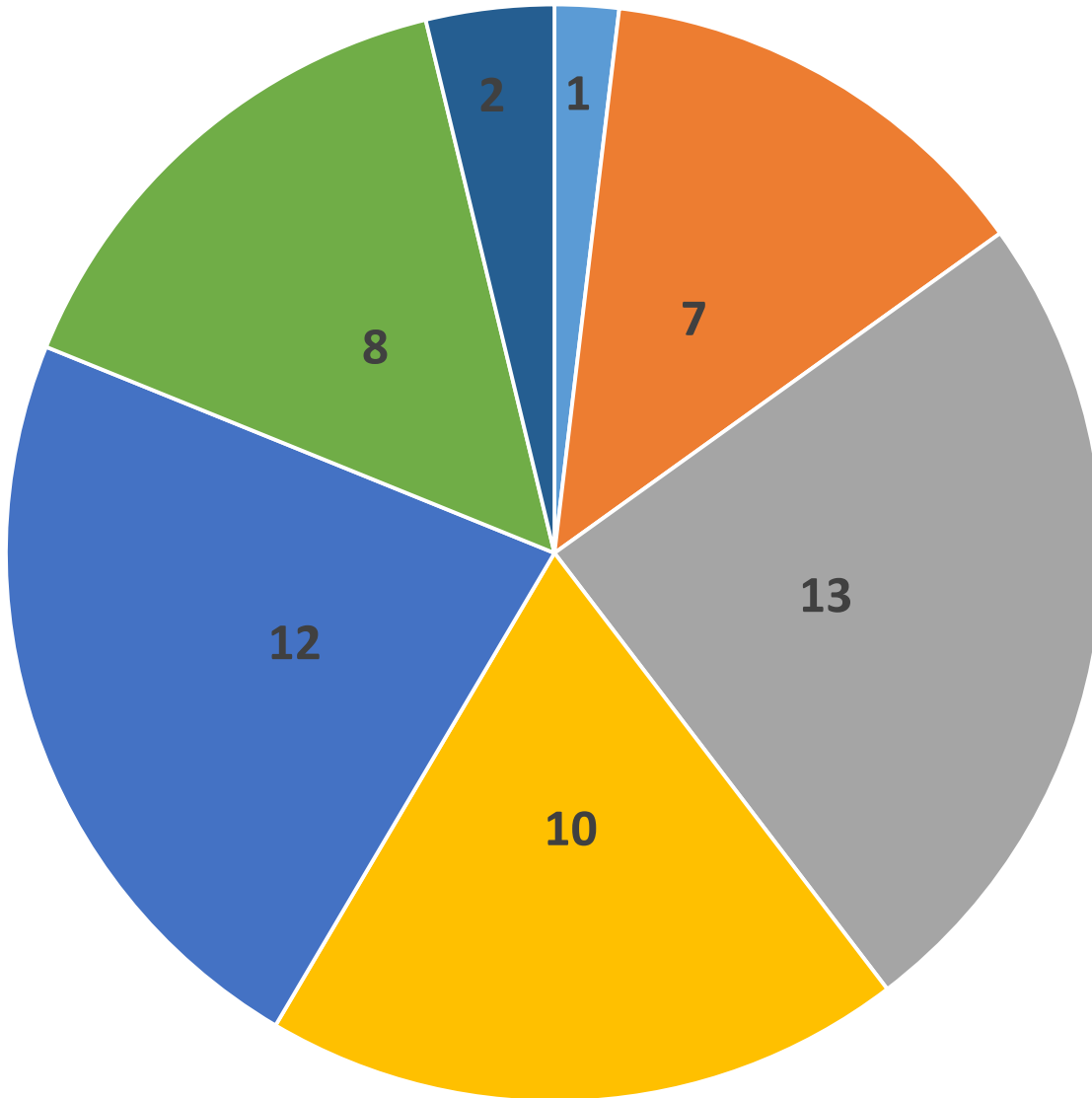
25 RESIDENTS ACCESSED AND COMPLETED THE INTERACTIVE, ONLINE VERSION OF THE SURVEY.

Gender



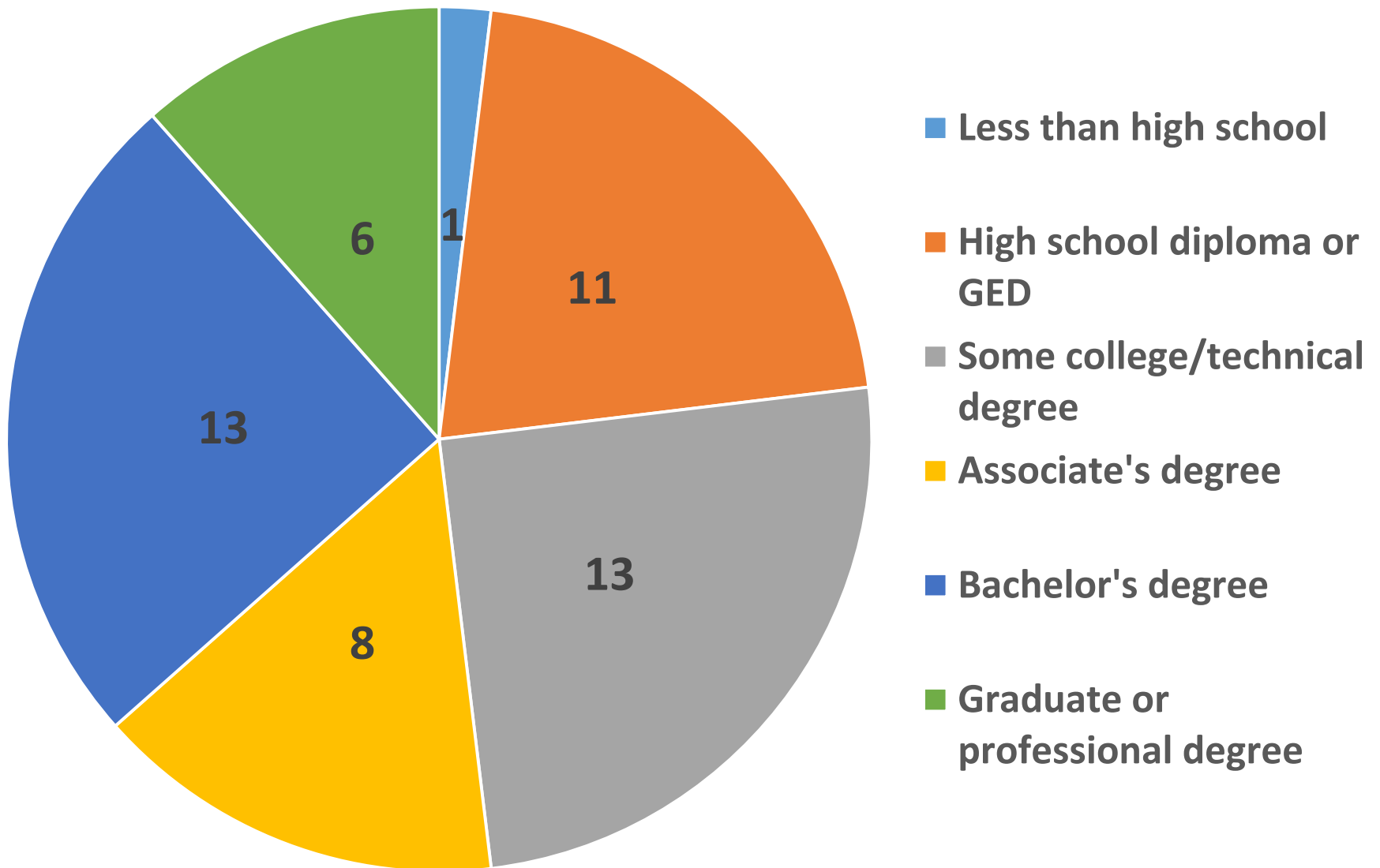
■ Male
■ Female

Age

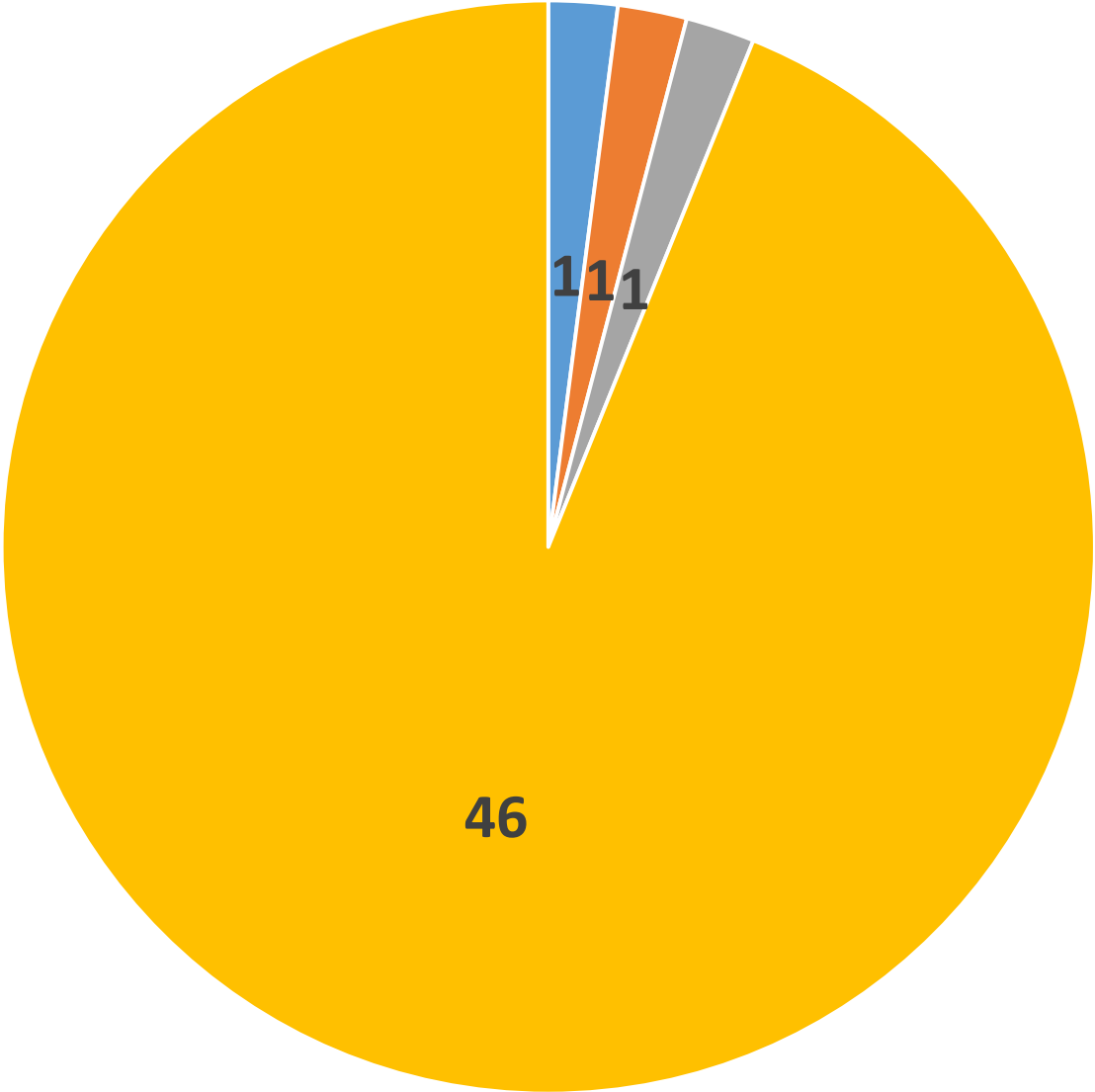


- Less than 18 years
- 18-24 years
- 25-34 years
- 35-44 years
- 45-54 years
- 55-64 years
- 65-74 years

Highest level of education

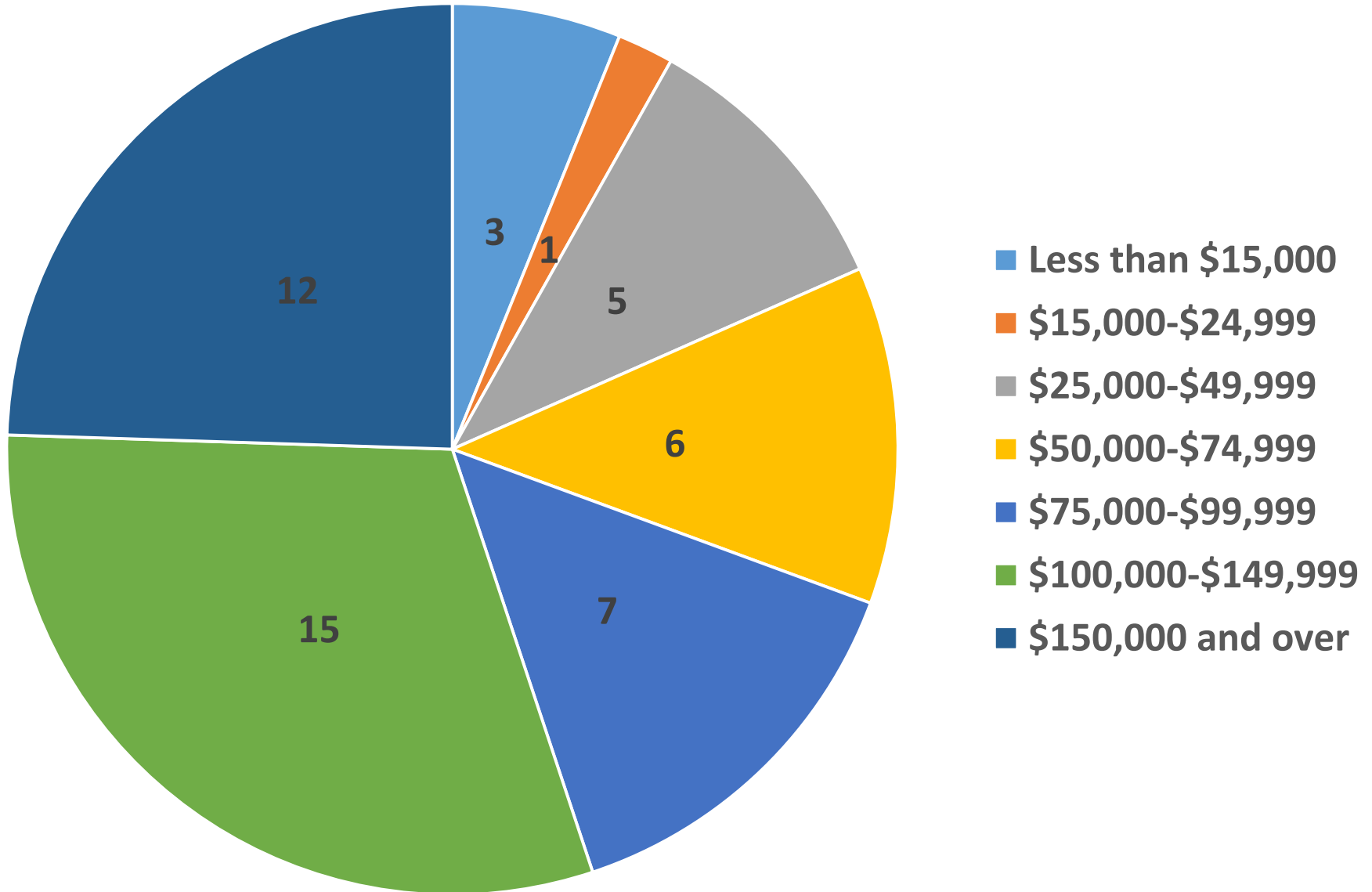


Race/Ethnicity



- American Indian
- Asian
- Hispanic/Latino
- White/Casian

Household Income



Employment Status

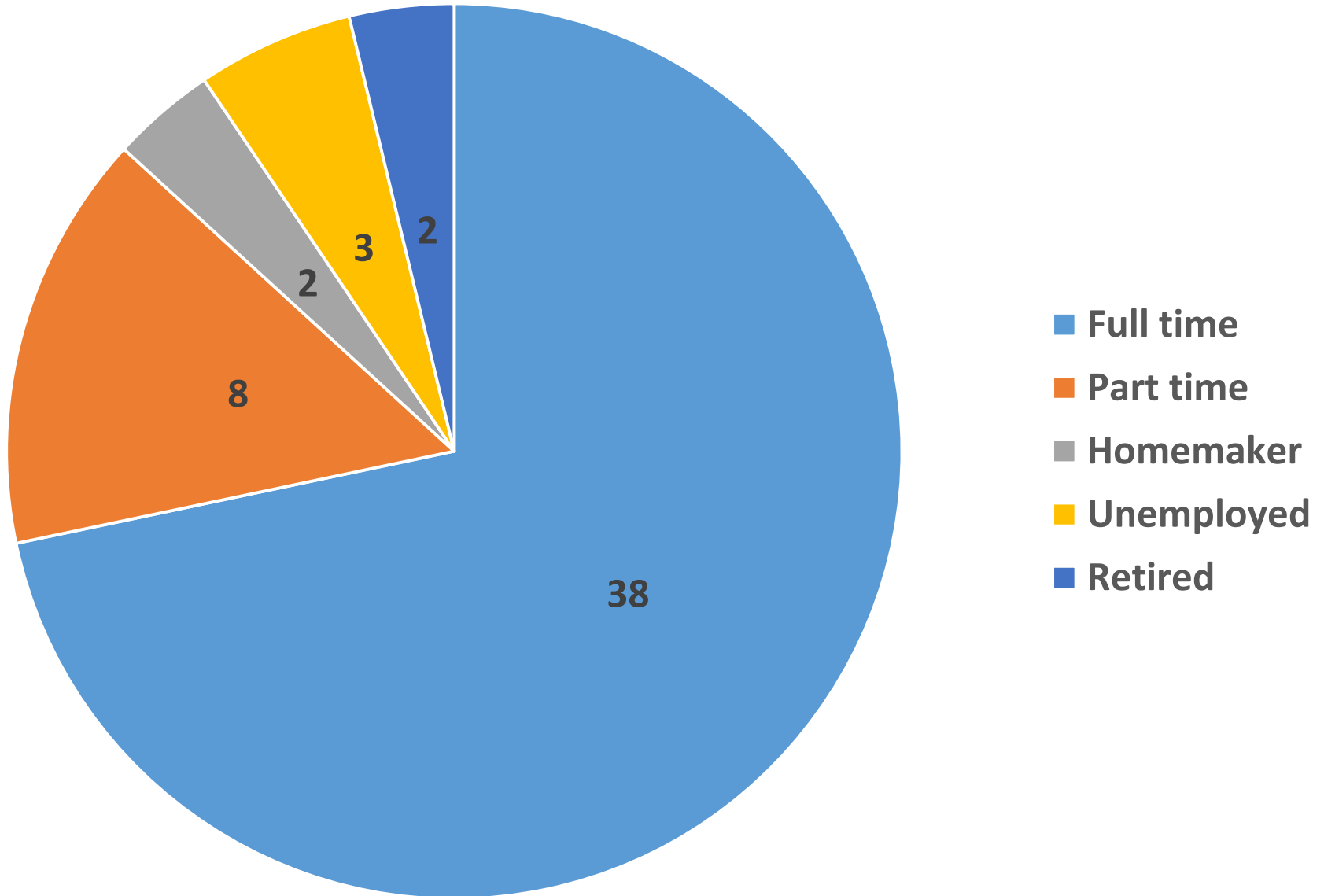
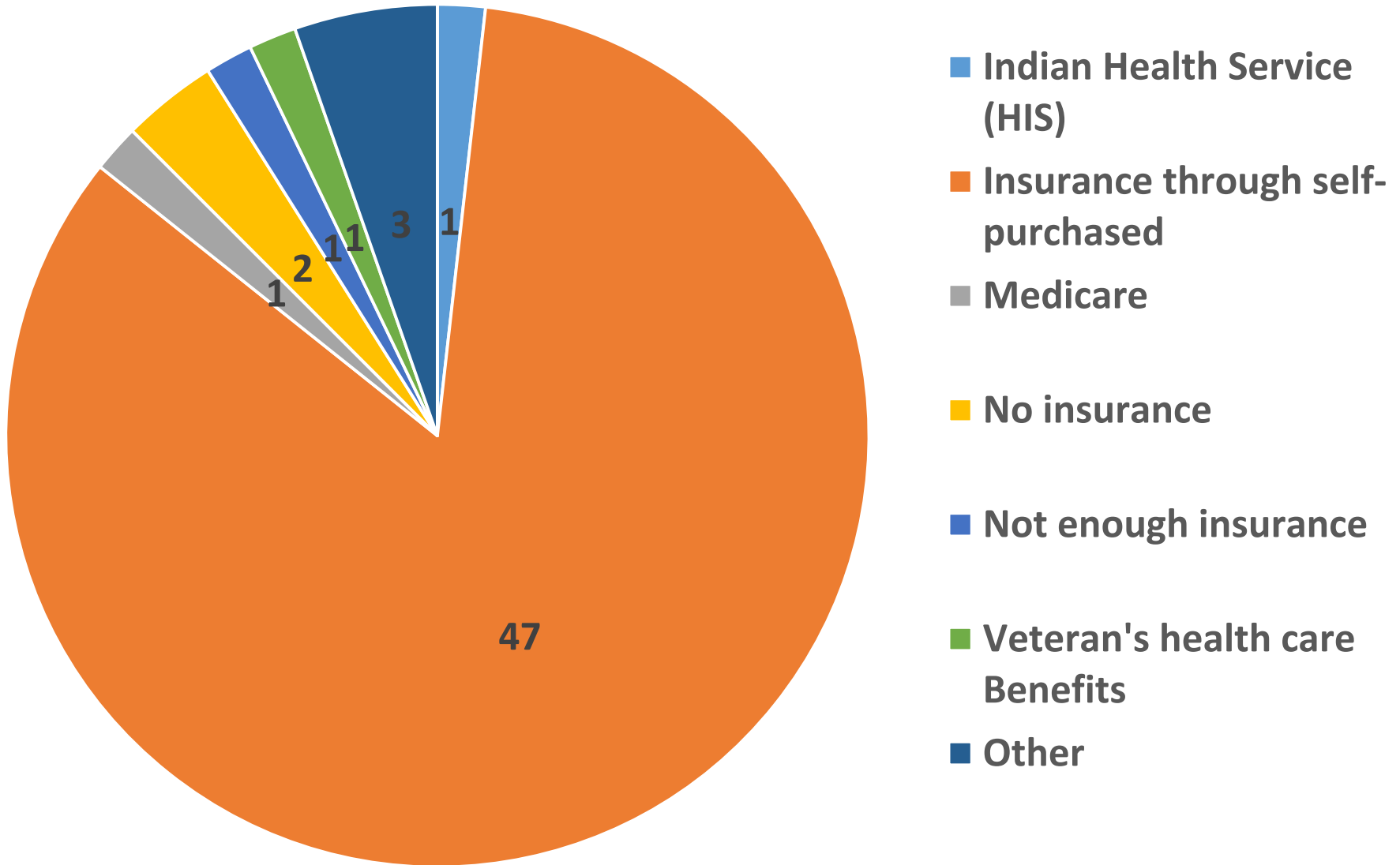
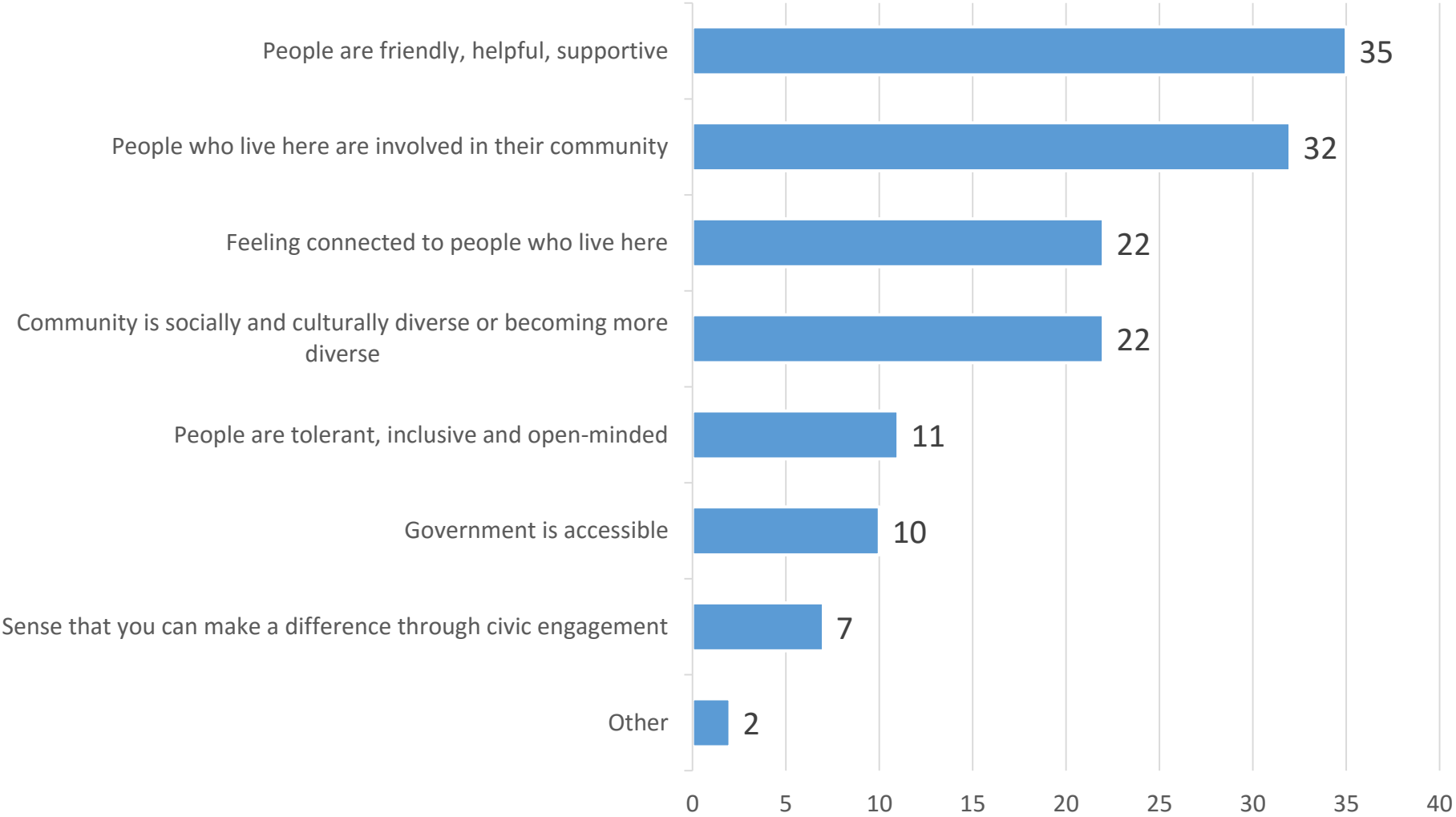


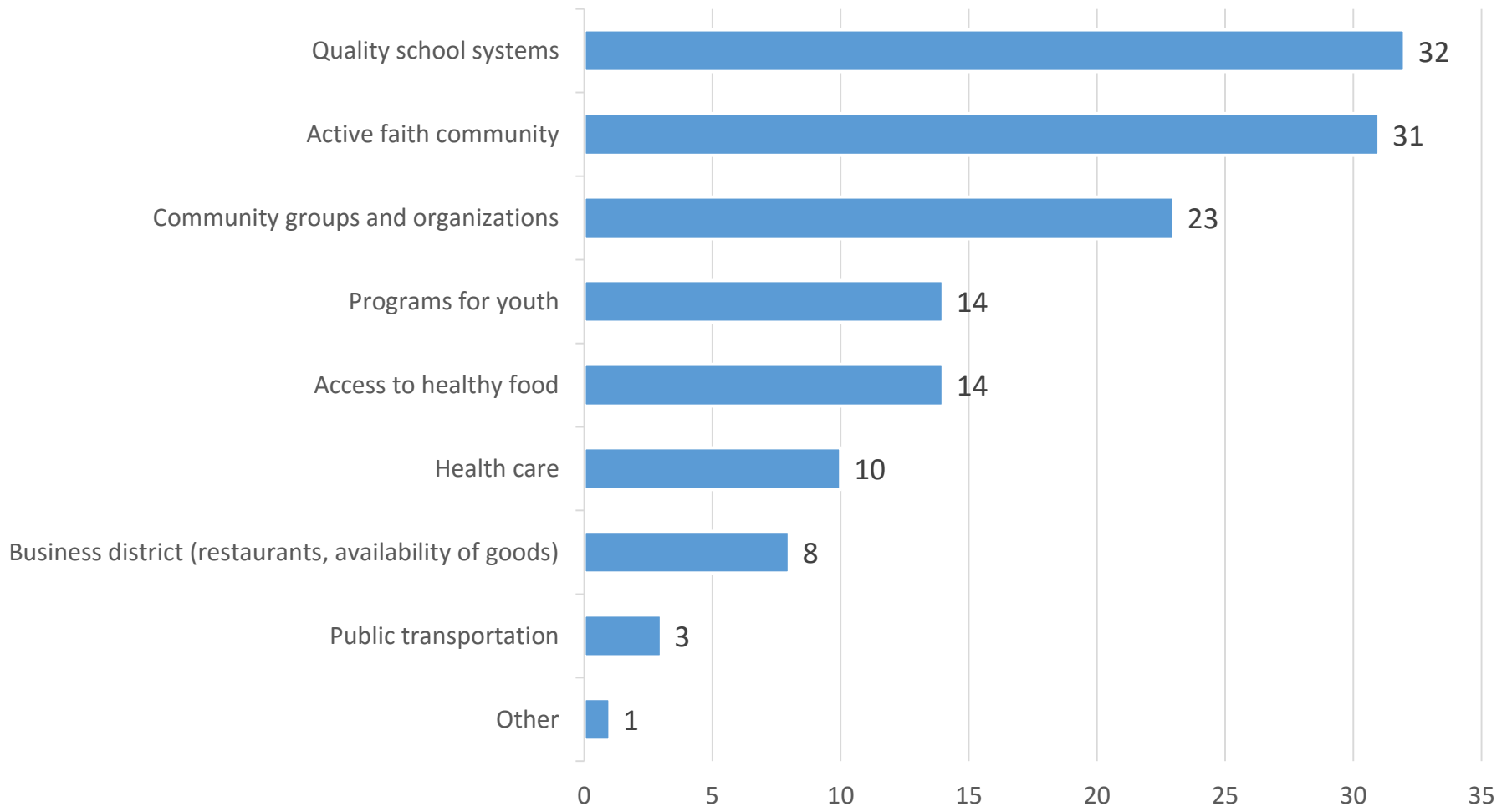
Figure 7: Insurance Type



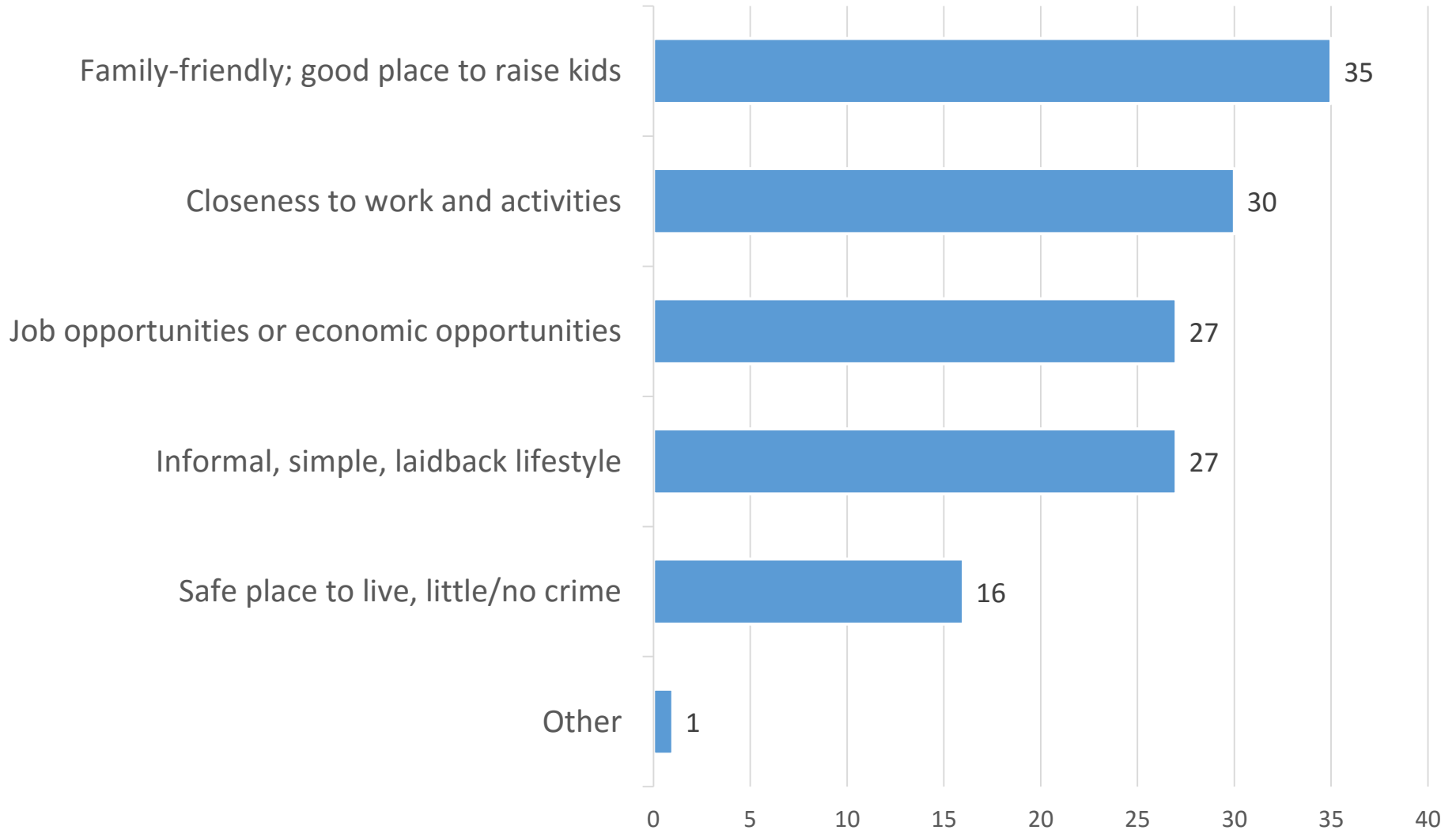
Best Things about the PEOPLE in Our Community



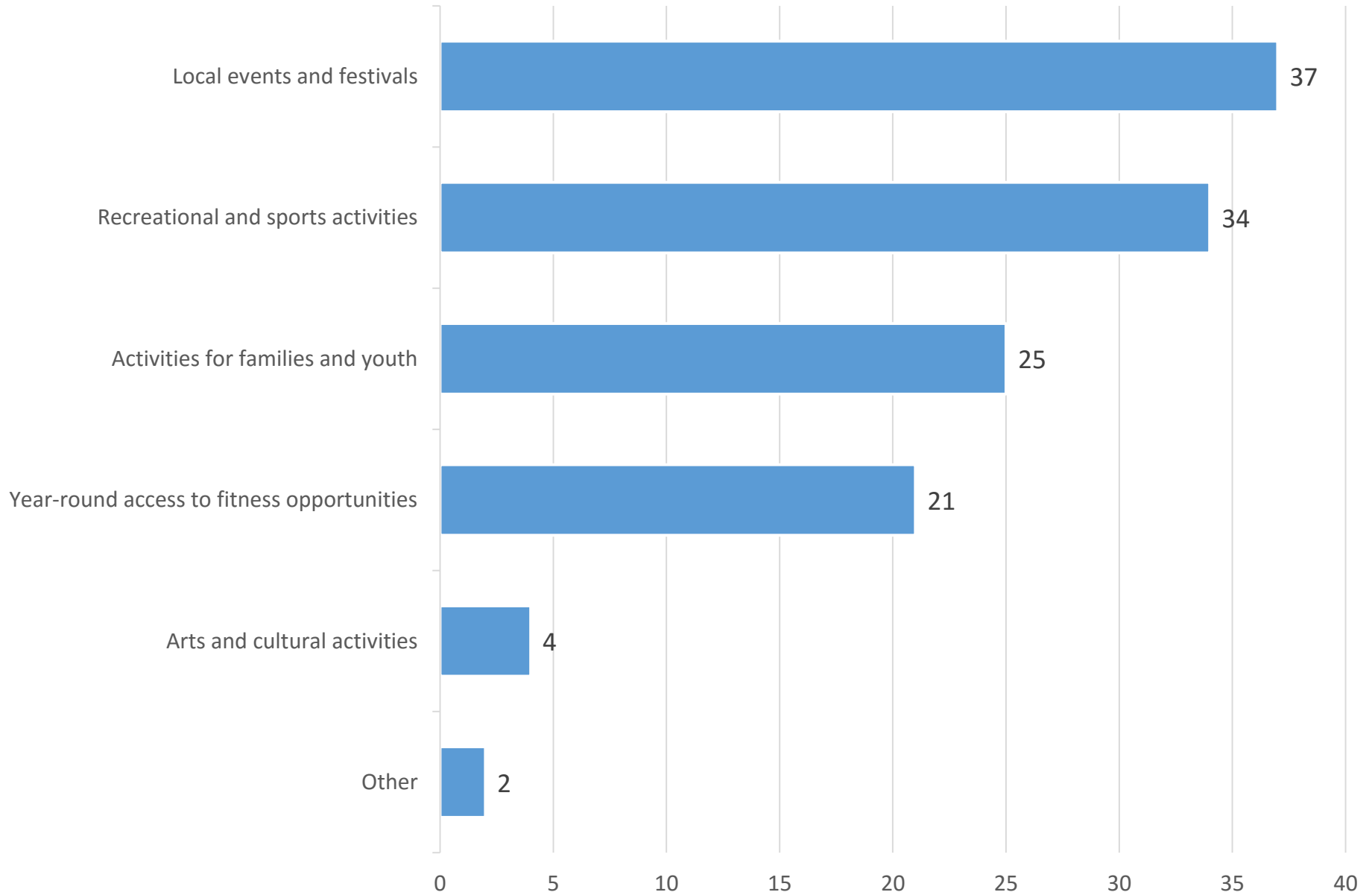
Best Things about the SERVICES & RESOURCES in Our Community



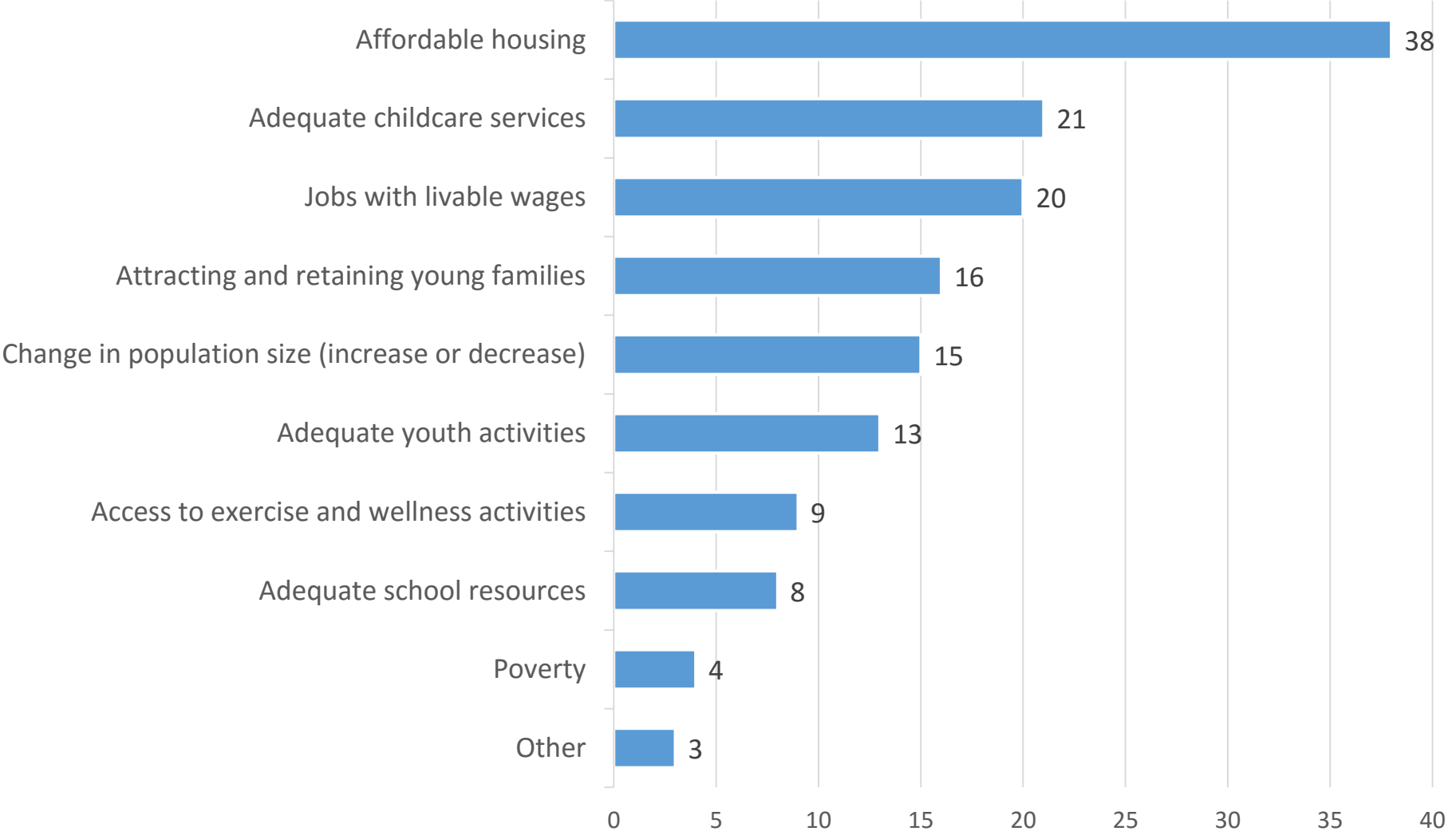
Best Things about the QUALITY OF LIFE in Our Community



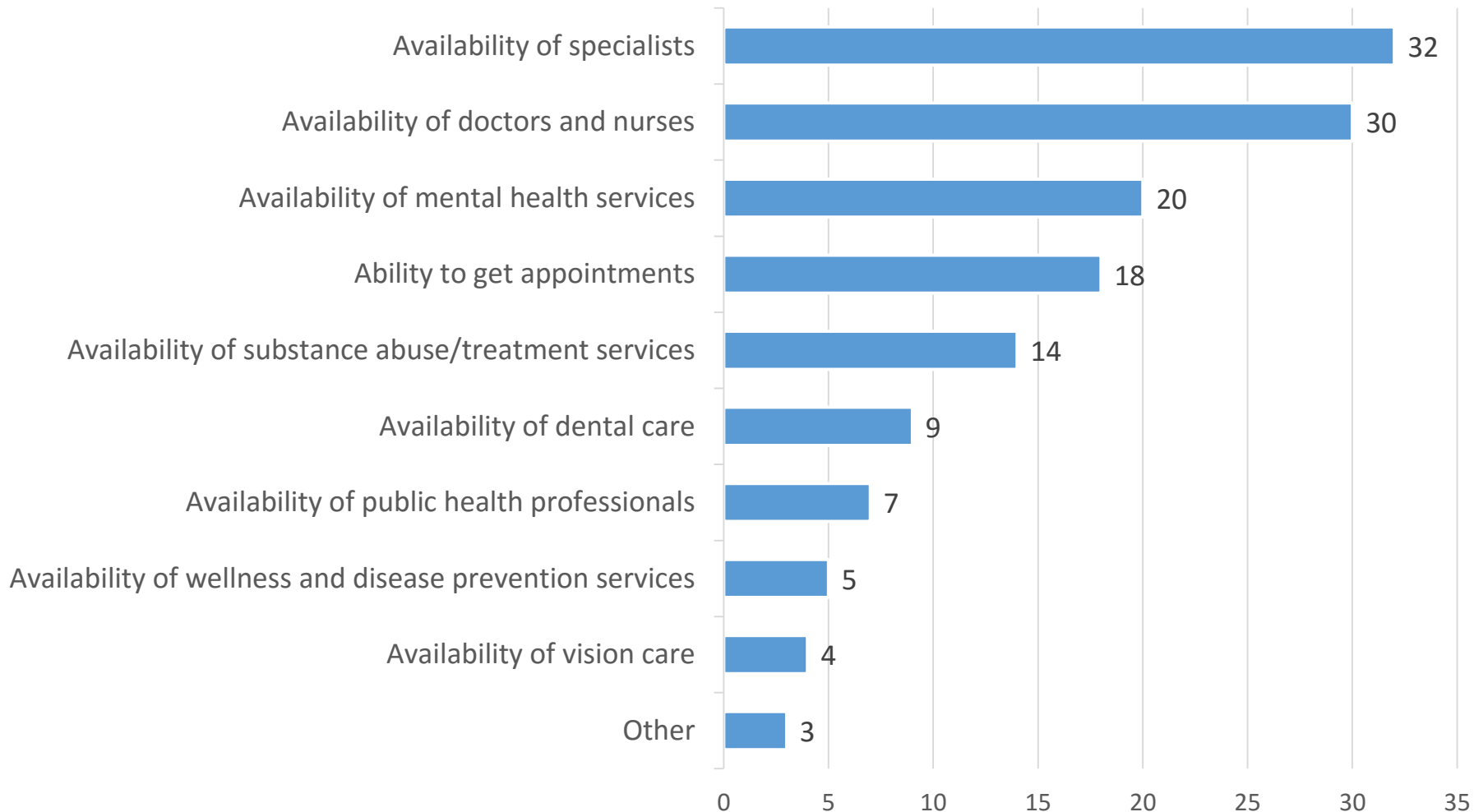
Best Things about the ACTIVITIES in Our Community



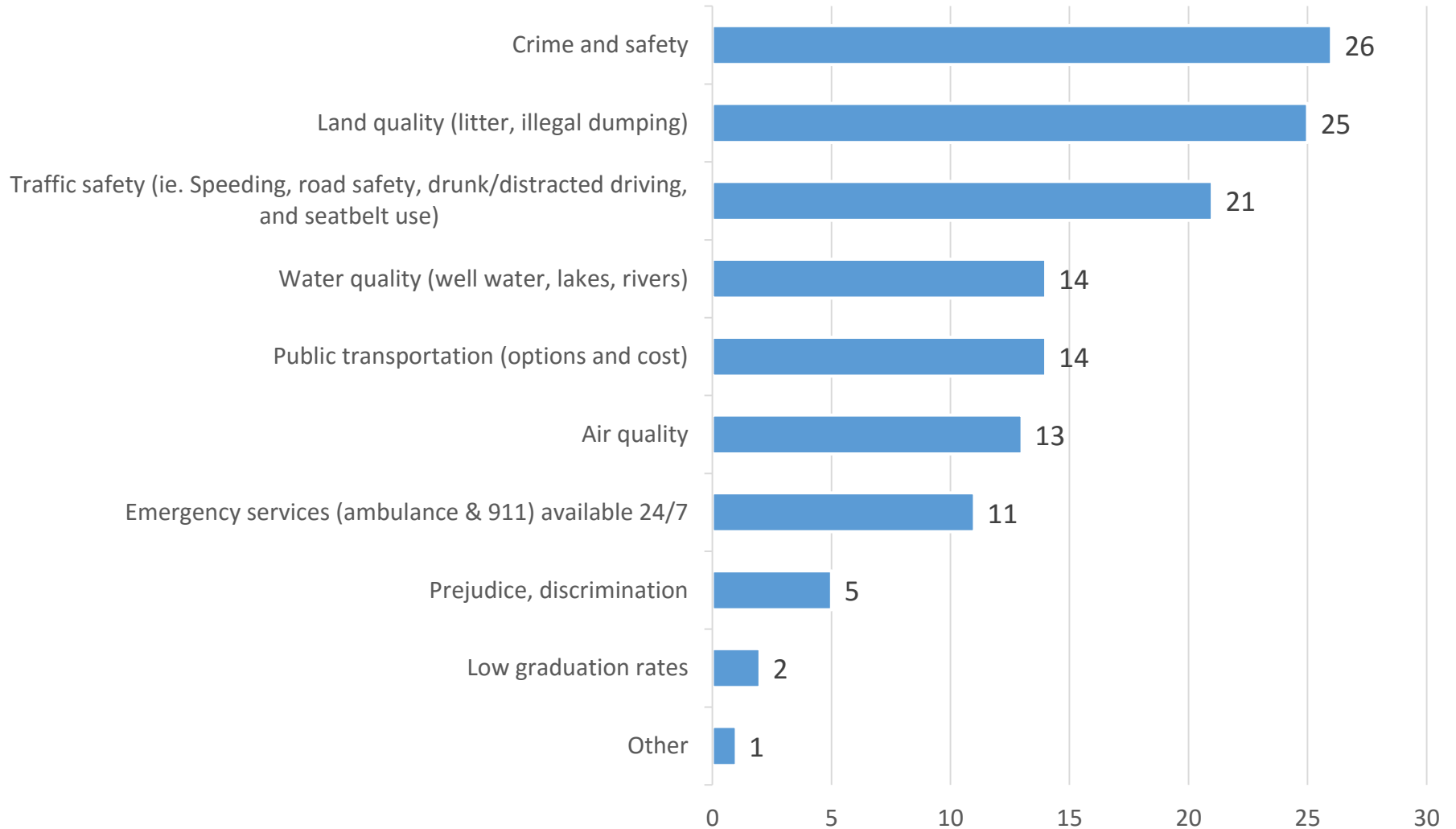
Concerns about the COMMUNITY HEALTH in Our Community



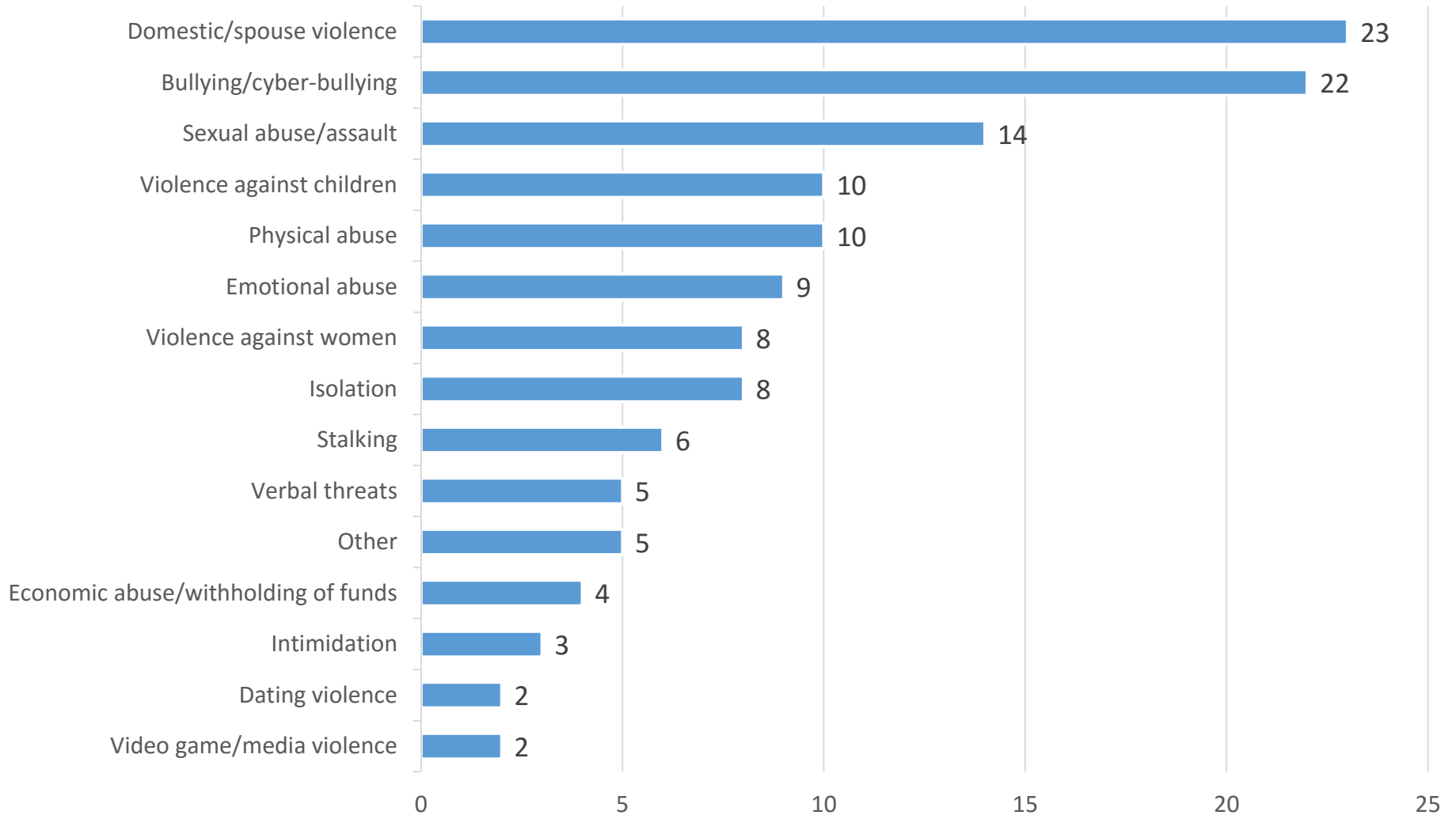
Concerns about the AVAILABILITY OF HEALTH SERVICES in Our Community



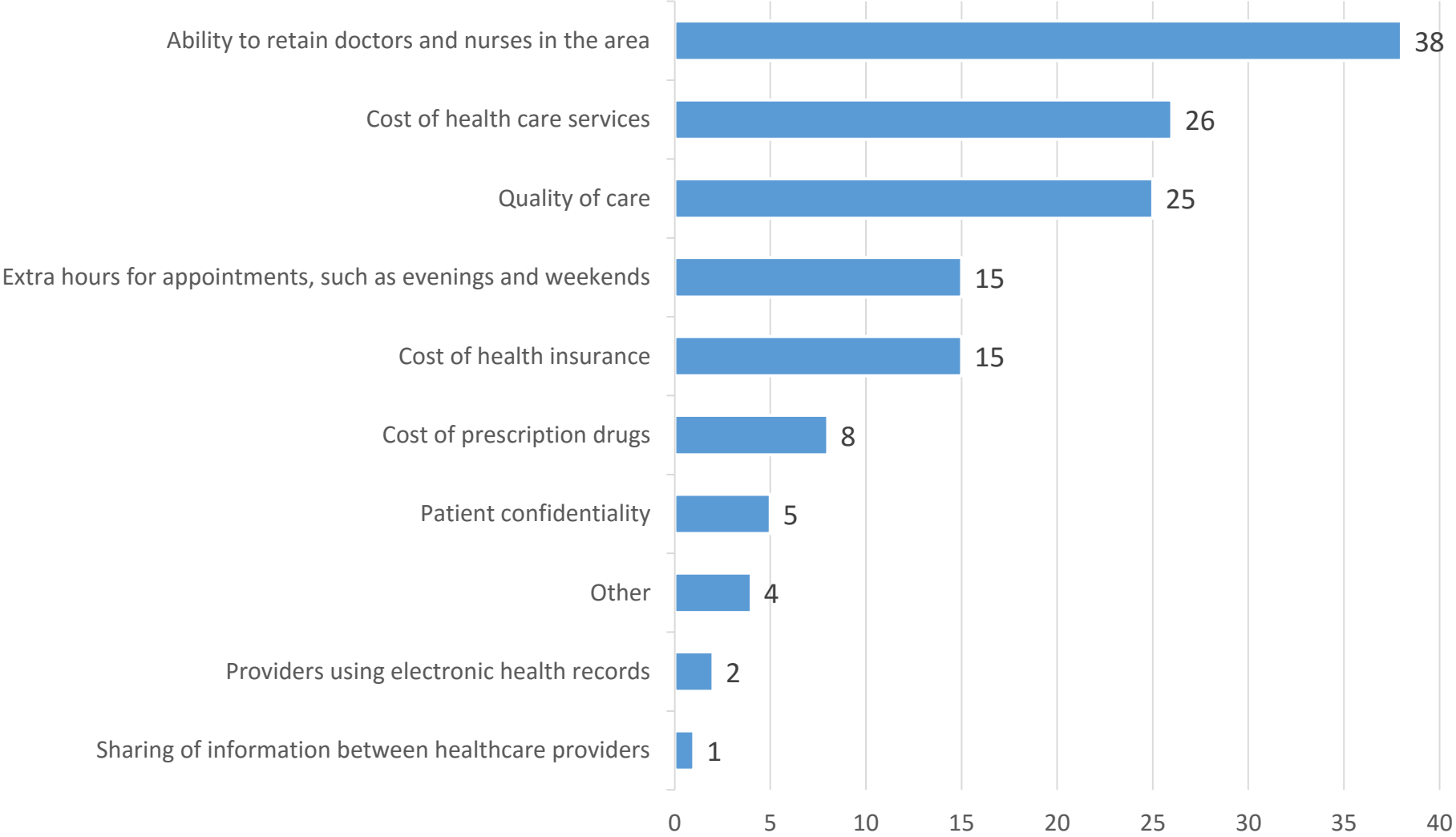
Concerns about the SAFETY/ENVIRONMENTAL HEALTH in Our Community



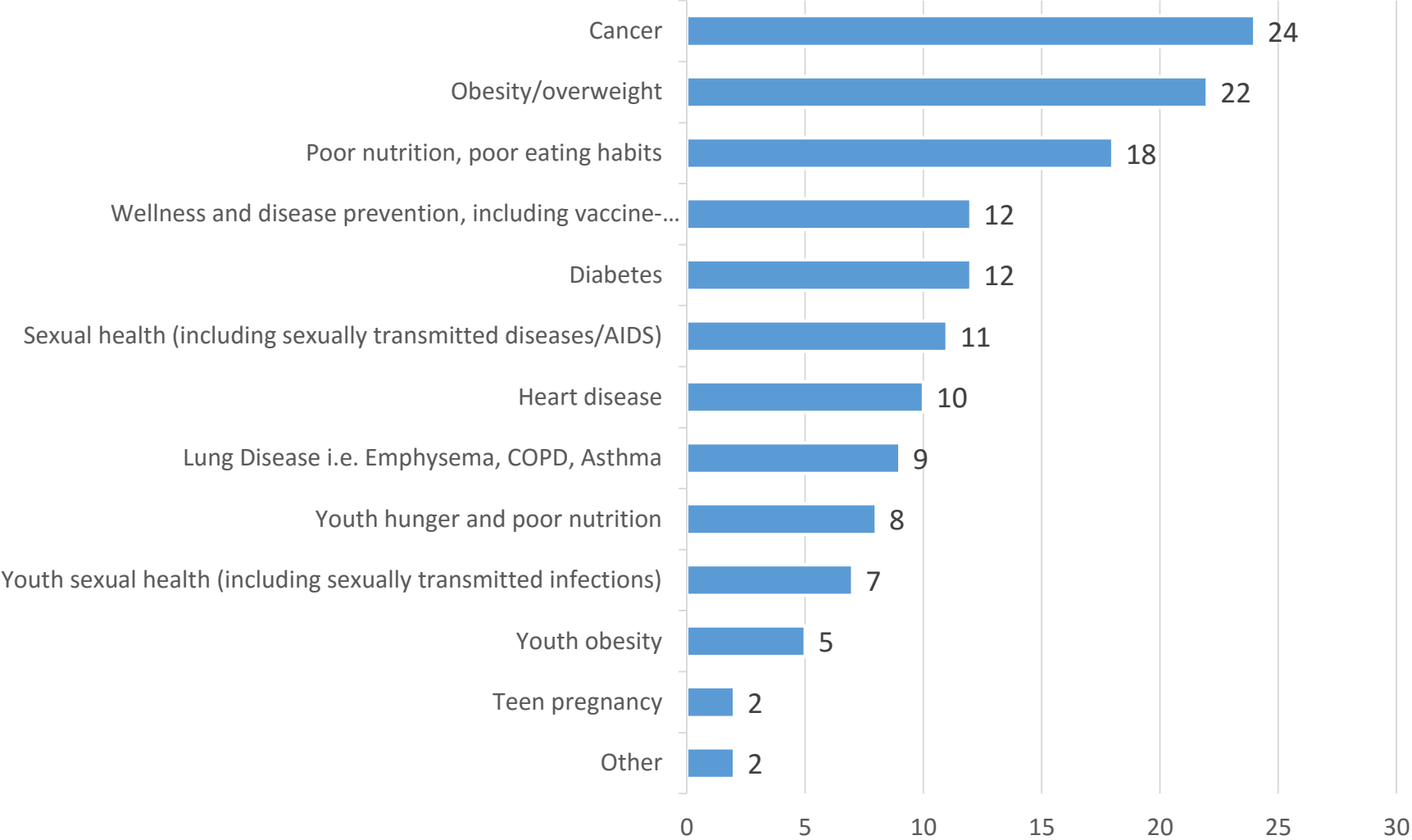
Concerns about the VIOLENCE in Our Community



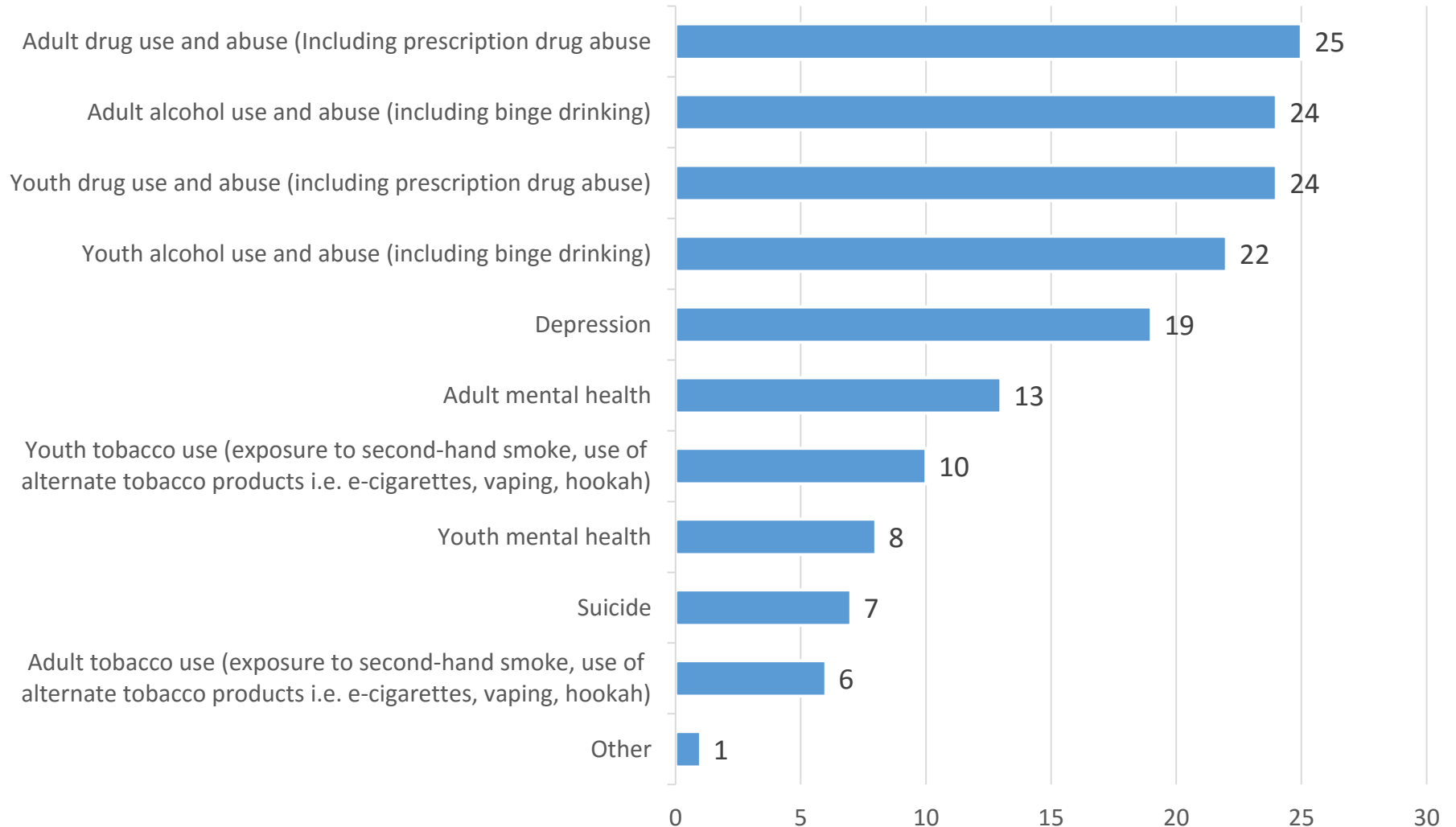
Concerns about the DELIVERY OF HEALTH SERVICES in Our Community



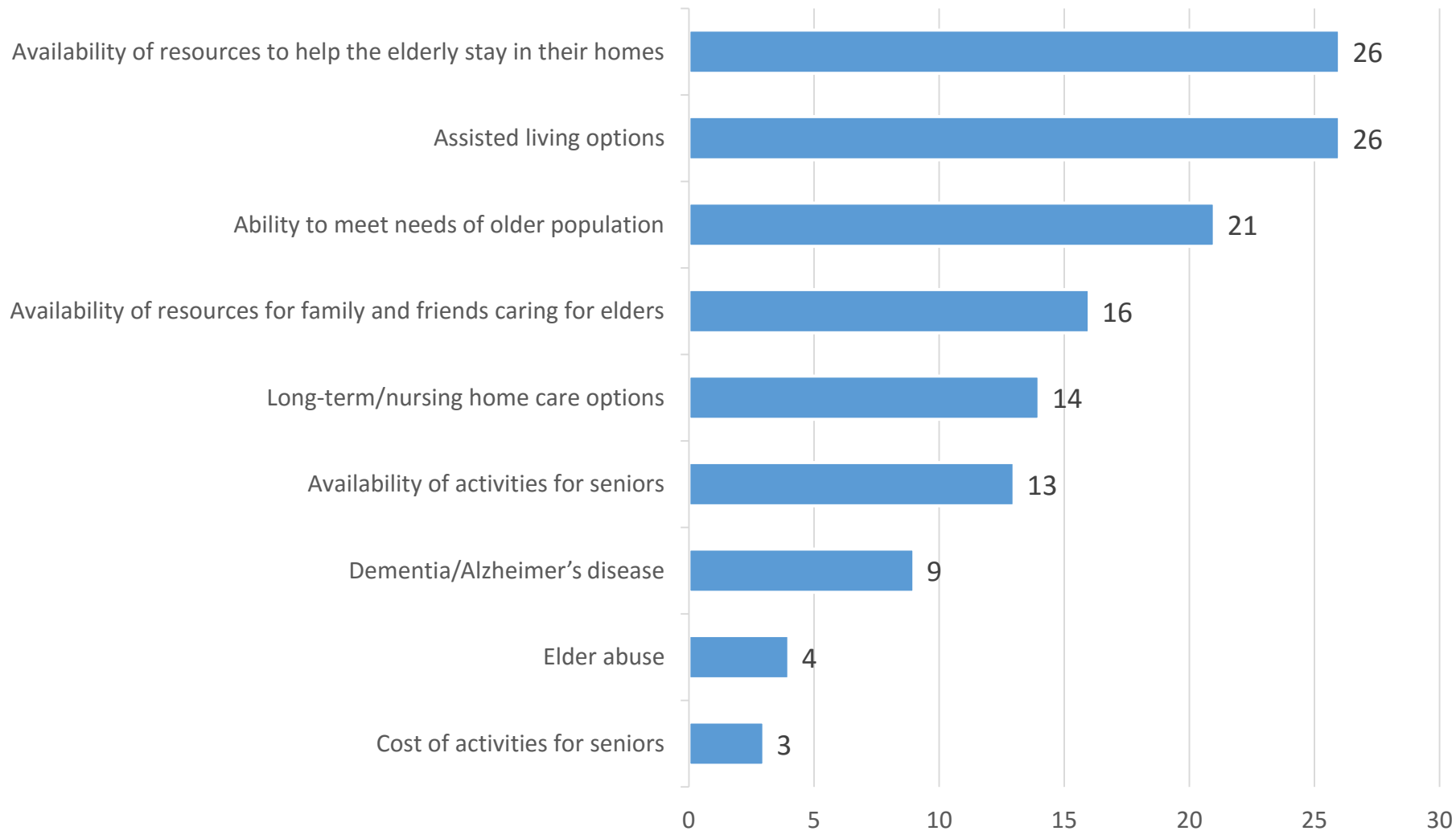
Concerns about the PHYSICAL HEALTH in Our Community



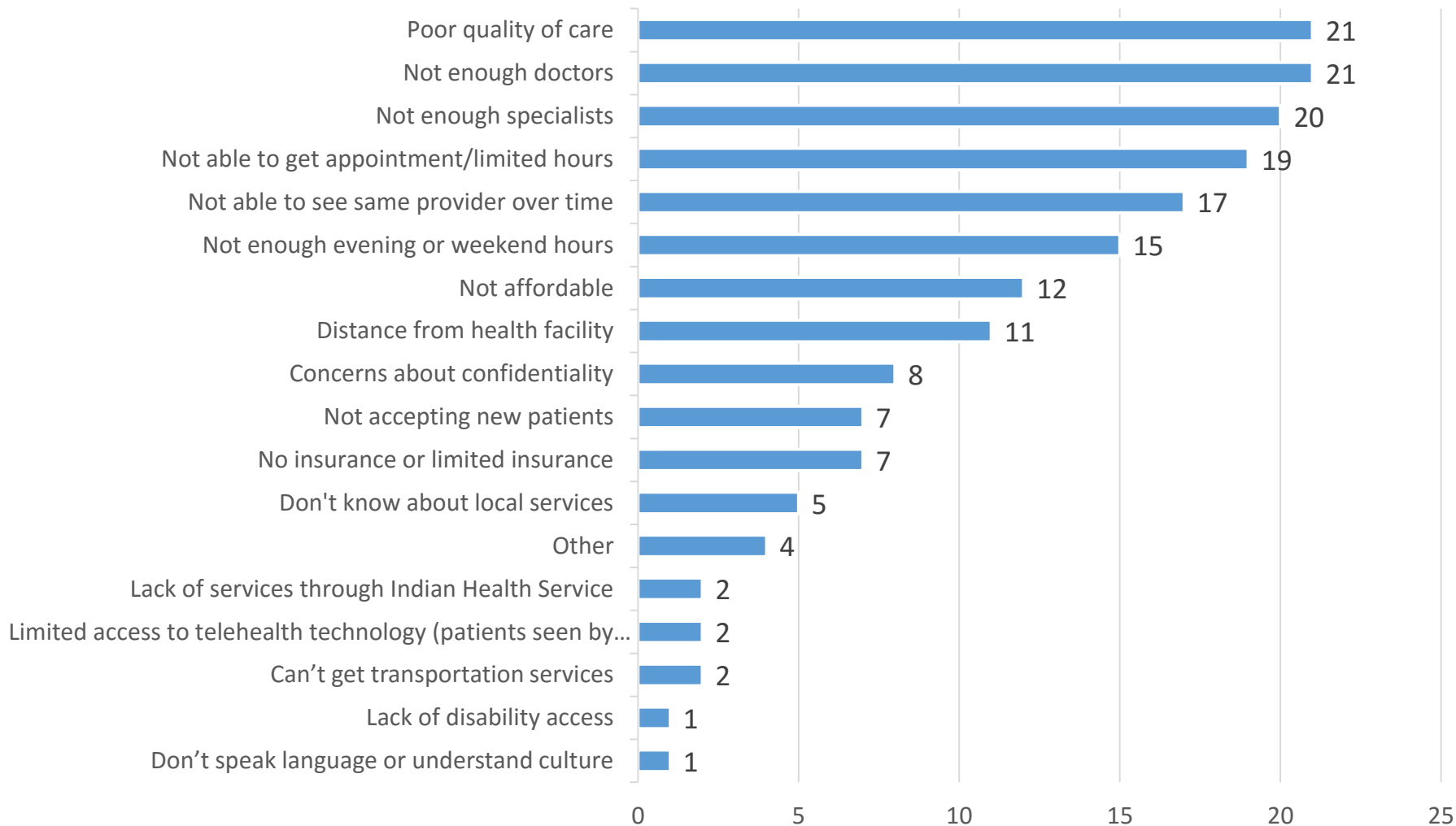
Concerns about the MENTAL HEALTH & SUBSTANCE ABUSE in Our Community



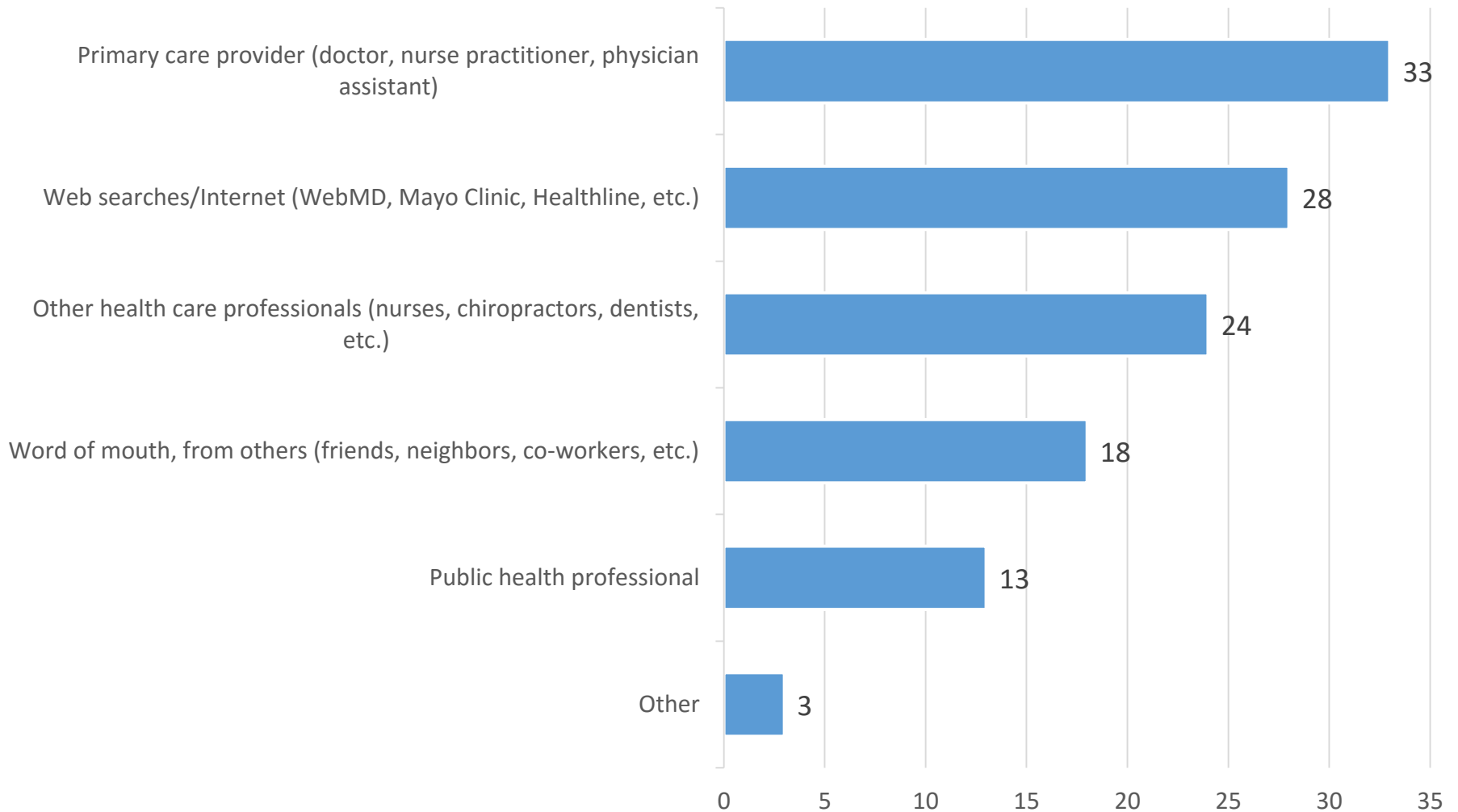
Concerns about the SENIOR POPULATION in Our Community



Reasons for not Receiving Health Care in Our Community



Sources for Receiving Trusted Health Information in Our Community



Top Health Needs from 2013 CHNA



McKenzie County Healthcare Systems

2011-2013

- **Financial viability of hospital**
- **Health care workforce shortage**
- Maintaining EMS
- Traffic safety

The two in bold were worked on in the Strategic Planning Meeting held last June 20th, 2013.

Implementation Strategies



Limited # of Primary Care Providers

- Gauge candid feedback of why physician candidates didn't practice there
- Ensure consistent and positive messaging
- Prepare written and visual materials
- Increase postings on social media sites

Financial Viability of Hospital

- Better understand hospital's rights and obligations- EMTALA
- Increase community financial support

Top 4 Health Needs of 2016 CHNA



McKenzie County Healthcare Systems Top 4 Significant Needs of 2013-2016

- Affordable Housing
- Availability of Specialists
- Adult Drug Use and Abuse (including prescription drugs)
- Ability to Retain Physicians in the Area

Rank each of them on a scale of 1-5 based on the importance of each: 5 being most concerning, 1 being of less concern. Review Open Community Responses Sheet

Top 9 General Community Concerns



- Affordable Housing
- Availability of Specialists
- Crime & Safety
- Domestic/Spouse Violence
- Ability to Retain Physicians in the Area
- Cancer
- Adult Drug Use and Abuse (including prescription drug abuse)
- Availability of Resources to Help Elderly Stay in their Homes.
- Poor Quality of Care

Plan Community Meeting Two:



1. Review Community Calendar
2. Set Two Potential Dates: Week of June 6th
3. Determine Location
4. Marketing Strategy

Meeting Participants will review:

- survey results
- findings from Community Meeting One and Key Informant Interviews
- secondary data and health conditions and indicators

Implementation Strategy



Based on the decisions and recommendations stemming from Community Meeting 2, a CHNA report will be written. A strategic implementation plan will be drafted and adopted that describes how the organization plans to meet the prioritized needs identified in the assessment.

**McKenzie County Healthcare
Systems Values Our Community's
Feedback**



Contact Information



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Questions and Comments

